



DATE

<FIRST\_NAME> <NAME>  
<POSTAL\_CARE\_OF>  
<ADDRESS 1>  
<ADDRESS 2>  
<SUBURB> <STATE> <POSTCODE>  
<COUNTRY>

Online Login Client ID  
<CLIENT ID>

Account Number  
<ACCOUNT\_NUMBER>

Check your details online  
[super.suncorp.com.au](https://super.suncorp.com.au)

Dear <FIRST\_NAME>

## Your super is moving to Brighter Super

I am writing to let you know about changes to your account from 1 June 2023. We recommend you review these changes in case you would like to update your account.

### Summary of changes

Suncorp Super joined the Brighter Super Group in April 2022. You are now part of a not-for-profit super group that manages \$29 billion in investments on behalf of 259,000 members<sup>1</sup>. Brighter Super has an outstanding track record for investment and member services and has been recognised with multiple industry awards which you can view at [brightersuper.com.au/about-us/awards](https://brightersuper.com.au/about-us/awards).

Suncorp Super – now known as the SPSL Master Trust – will undertake a successor fund transfer which will result in your benefits being transferred to the Brighter Super fund. Your account number will remain the same, however your account name will change to Brighter Super Optimiser.

A successor fund transfer is a bulk transfer of members and their benefits from one superannuation fund to another. Some product features will change, as set out in this letter. However, the Trustee believes that overall member benefits will be either equivalent or better after the transfer.

The transfer of Suncorp Super to Brighter Super will deliver lower costs for many members in the short-term, with all members expected to receive the benefit of efficiency gains over a longer period. This is our boutique-at-scale philosophy, providing members with a personal service as we continue to grow. As Brighter Super does not distribute profits to shareholders, any surplus is reinvested back into the business to deliver better products and services to you.

The transfer to Brighter Super will mean changes to investments, fees and insurance arrangements. Some of these changes could affect you, and you may want to consider your options before 23 May 2023.

From 1 June 2023, how you contact us will also change, and our contact centre's opening hours will be extended. You'll be able to reach us from 8 am to 5.30 pm (AEST) Monday to Friday.

### Temporary transaction suspension period

To enable a smooth transfer to Brighter Super, there will be a temporary suspension period encompassing 11 business days from 26 May to 12 June 2023. During this period, processing of your transactions and access to your online account will be affected.

Different cut-off times apply for different transactions, so please see the details in the enclosed document. You can start accessing your new online account via the Brighter Super website at the end of this period.

Due to the temporary suspension period, there will be some changes to pension payments due to be paid in June 2023. In addition, after 1 June 2023, there will be changes to the dates and timing of pension payments.

More details of these important changes and the suspension period are provided in the enclosed documents, *Transfer to Brighter Super on 1 June 2023* and *Your administration fees and costs summary*.

## What do you need to do?

Please take the time to read this information to understand how the changes affect you and consider any actions you may want to take. You can also find more information and stay up to date about the changes on the Brighter Super website at [brightersuper.com.au/welcome-suncorp-super](https://brightersuper.com.au/welcome-suncorp-super).

In the months following the transfer, we will send you further information about your account, including new online login details. Please keep your contact details up to date, including your mailing address, so we can keep you informed.

## We're happy to help

**if no adviser** <If you have any questions, please call our Customer Service team on <PROD CONTACT> between 9am and 5pm (AEST) Monday to Friday. We'll be happy to help.>END

**if adviser** <If you have any questions, please contact your adviser <ADVISER> on <ADVISER PHONE> or call our Customer Service team on <PROD CONTACT> between 9am and 5pm (AEST) Monday to Friday. We'll be happy to help.>END

Yours sincerely



**Kate Farrar**  
CEO, Brighter Super Group

<sup>1</sup>As at 30 June 2022.

### Important information

Suncorp Super products and this information are issued by SPSL Limited ABN 61 063 427 958 AFSL 237905 RSE licence number L0002059 (the Trustee), trustee for the SPSL Master Trust ABN 98 350 952 022, RSE Fund Registration No. R1056655 (the Fund). The Trustee is wholly owned by LGIASuper Trustee as trustee for LGIASuper (LGIASuper), trading as Brighter Super and is not part of the Suncorp Group. The Trustee uses the 'Suncorp' brand under licence. Suncorp Super products are not bank deposits or bank liabilities and are subject to investment risk, including loss of the interest and principal invested. The obligations of the Trustee aren't guaranteed by any company within the Suncorp Group or the Brighter Super Group, nor do either Group guarantee the performance of Suncorp Super products. This is general information only and does not take into account your personal objectives, financial situation or needs.